



Santa Clara Family Health Plan Receives NCQA Interim Accreditation



Campbell, CA – November 27, 2017 – Santa Clara Family Health Plan (SCFHP) announced today that it has been awarded an Accreditation status of “Interim” by the National Committee for Quality Assurance (NCQA), a private, not-for-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations.

SCFHP’s “Interim” Accreditation status – awarded to its Cal MediConnect (Medicare) line of business – is based on a voluntary review of how the health plan ensures its members are receiving high quality care. SCFHP’s Cal MediConnect plan serves individuals eligible for both Medicare and Medi-Cal. Cal MediConnect provides medical, behavioral health, and vision benefits, as well as long-term care, care coordination, and other supportive services.

“We are proud to receive NCQA’s Interim Accreditation. It is a validation of our commitment to quality and dedication to improving the health of our members,” said SCFHP CEO Christine M. Tomcala. “Congratulations to SCFHP staff who worked diligently over the past year to achieve this organizational milestone.”

NCQA awards an initial status of “Interim” to organizations with basic structure and processes in place to meet expectations for consumer protection and quality improvement. Organizations awarded this status undergo a new review within 18 months to demonstrate they have executed those processes effectively. SCFHP is now working towards this next level of review – First Accreditation.

NCQA Accreditation is the most comprehensive evaluation in the industry, and the only assessment that bases results on clinical performance and consumer experience. High-performing health plans choose NCQA Accreditation because it is respected by stakeholders, including consumers, regulators, health care providers, and researchers.

About Santa Clara Family Health Plan

SCFHP is a local, public, not-for-profit health plan that provides high-quality health coverage to residents of Santa Clara County. Through a dedicated partnership with an expansive network of doctors and other professionals, SCFHP acts as a bridge between the health care system and those who do not have access to or cannot afford health care. SCFHP is the local plan for Medi-Cal, Cal MediConnect and Healthy Kids in Santa Clara County. SCFHP began offering coverage in 1997 and is now proud to provide services to over 270,000 residents of Santa Clara County. Through devotion to outstanding service and care for the community, SCFHP is committed to providing quality, affordable health insurance to the underserved in Santa Clara County's diverse population. For more information, visit www.scfhp.com.

About NCQA

NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's web site (www.ncqa.org) contains information to help consumers, employers and others make more informed health care choices. For questions related to press releases, contact communications@ncqa.org.

Media Contact:

Laura Watkins

Director, Marketing, Outreach & Enrollment

408-874-1824

lwatkins@scfhp.com

###